



TO: Darryl K. Sharpton, Chairman
and Members, Public Health Trust Board of Trustees

FROM: Carlos A. Migoya
President & Chief Executive Officer

DATE: August 26, 2014

RE: Hill-Burton Community Service Obligation

Earlier today, we were notified that a local non-profit organization has filed an administrative complaint regarding Jackson's charity-care program. The complaint with the U.S. Department of Health and Human Services was filed by Florida Legal Services despite ongoing conversations between our agencies about addressing some of their concerns. The complaint focuses on federal policy known as the Hill-Burton Community Service Obligation.

Because the group elevated their concerns in this way, it is not in Jackson's best interest to provide extensive public comments about the allegations. Nevertheless, it is important that the Public Health Trust Board of Trustees be made aware of this issue. Furthermore, before the complaint was filed, we responded to questions about the program by the *Miami Herald*. As you are aware, Jackson provided \$365 million in charity care during FY 2013-14, covering approximately 212,000 primary-care, specialist, and emergency-room clinical encounters that are not billed to patients. This does not include additional uncompensated care such as the cost of Corrections Health Services or unpaid debts from non-charity patients.

Jackson's mission promises a single high standard of quality care. We have consistently acted to protect and enhance that legacy. Rest assured we will continue working with civic leaders and community stakeholders to ensure Jackson's charity-care program lives up to our collective expectations.

If you have any questions, please feel free to call me.

c: Honorable Carlos A. Gimenez, Mayor
Honorable Rebeca Sosa, Chairwoman
and Members, Board of County Commissioners